



Republic of the Philippines
Department of Education
REGION VIII - EASTERN VISAYAS

April 12, 2021

REGIONAL MEMORANDUM

No. **184**, s. 2021

**DISSEMINATION OF MEMORANDUM OASF-2021-037 DATED MARCH 26, 2021
(PAG-IBIG DIRECTORY OF SPOC FOR DEPED BILLING CONCERNS)**

To: Schools Division Superintendents
All Others Concerned

1. Attached is a Memorandum from the office of the **Assistant Secretary Ramon Fiel G. Abcede**, dated **26 March 2021**, entitled **Pag-Ibig Directory of SPOC for DepEd Billing Concerns**, for information and guidance of all concerned.
2. Immediate dissemination of and strict compliance with this Memorandum are desired.

MA. GEMMA MERCADO LEDESMA

Regional Director

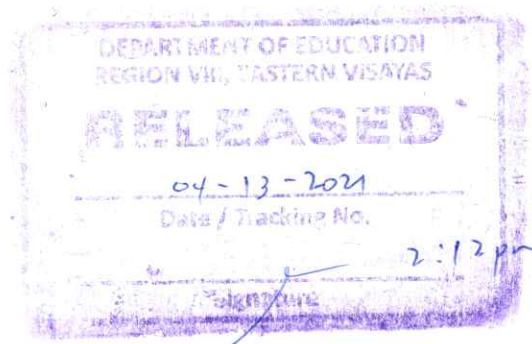
Enclosure: DepEd Memorandum OASF-2021-037 dated March 26, 2021

Reference: DepEd Memorandum OASF-2021-037 dated March 26, 2021

To be indicated in the Perpetual Index under the following subjects:

PAG-IBIG
DIRECTORY
BILLING

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Republic of the Philippines
Department of Education
OFFICE OF THE ASSISTANT SECRETARY FOR FINANCE

MEMORANDUM
OASF-2021-037

TO : ALL REGIONAL DIRECTORS

ATTENTION : *Chiefs, Regional Administrative Divisions*
Heads, Regional Payroll Services Units (RPSU)
Heads, Schools Divisions - Administrative Units
School Heads, Implementing Unit Secondary Schools (IU-SS)

FROM : 
RAMON FIEL G. ABCEDE
Assistant Secretary

SUBJECT : PAG-IBIG DIRECTORY OF SPOC FOR DEPED BILLING CONCERNS

DATE : March 26, 2021

For your ready reference and guidance, attached is a copy of Pag-IBIG Directory of the Single Point of Contact (SPOC) for DepEd billing concerns, which could be used in communicating with your corresponding counterpart Pag-IBIG branches. This is to facilitate action in addressing any issues that may be encountered pertaining to Pag-IBIG's submitted billing statements, Membership Identification (MID) Number and any membership concerns of DepEd personnel.

Also, in this connection, may we reiterate your respective regions' compliance with our Memorandum OASF-2021 No. 007 entitled "Database of DepEd Focal Persons for Pag-IBIG Fund Billing Purposes," copy of which is attached herewith. Records of this Office show that of the sixteen (16) DepEd regions nationwide, only one (1) has complied 100% with the instructions stated therein. The contact numbers and email addresses of your payroll services units will be used by the Pag-IBIG branches in coordinating with your offices any issues for resolution, especially on the issuance of MID Number of new DepEd personnel. In view thereof, the Chiefs of Regional Administrative Divisions and Heads of RPSUs are earnestly requested to monitor the compliance of the Schools Divisions and Implementing Units - Secondary Schools under their respective jurisdictions until 100% is reached.

For compliance. Thank you.

PAG-IBIG FUND DIRECTORY OF PAG-IBIG FUND CONTACT PERSON/SPOC - NCR TAS GROUP BILLING AND COLLECTION

Area/TAS	Office Address	Branches Covered	Name	Email Address	Contact Number/s
NCR South	4th Floor Justine Bldg., Sen Gil Puyat Ave. Makati City	Makati I - Buendia I Binan Makati Ayala Avenue Makati Buendia II Makati JP Rizal (Poblacion) Taguig Gate 2 Plaza (Pasong Tamo) Cuadalupc EDSA Muntinlupa SM Aura	<u>For Member Savings</u> Patricio Roel A. Pira Fermina L. Ubalde <u>For Short-Term Loans</u> Ma. Merly J. Avinante Amanda DC. Garcia	papira@pagibigfund.gov.ph ncrsouth.bcd@pagibigfund.gov.ph mjavinante@pagibigfund.gov.ph adgarcia@pagibigfund.gov.ph	09189331191 09088680988 09190815924 09173369447
NCR WEST	317 Justine Bldg 5th flr. Sen Gil Puyat Ave. Makati City	Intramuros (Manila) Sta Mesa Binondo Pasay Las Piñas Robinsons Place Parañaque	Roberto O. Lim	rolim@pagibigfund.gov.ph	(02) 8422-3000 Loc. 5753/6003
NCR NORTH	2/F Union Square Condominium, 145 15th Avenue, Cubao, Quezon City	CMA Kamuning Quezon Avenue Commonwealth Ave Cubao Marikina Caloocan EDSA Valenzuela	<u>For Membership Savings:</u> Teodora H. Luftu <u>For Short-Term Loans:</u> Ma. Teresita P. Peña	thluftu@pagibigfund.gov.ph tppena@pagibigfund.gov.ph	09190816099 (02) 8422-3000 loc 5703 (02) 8927-3173 09152124412 (02) 8422-3000 loc 5653 (02) 8421-5838
NCR EAST	2nd Floor Union Square Condominium, 15th Avenue, Cubao Quezon City	Pasig	<u>For Membership Savings:</u> Carlo D. Bocobo Miralinda M. Viejo	cdbocono@pagibigfund.gov.ph mmviejo@pagibigfund.gov.ph	09985698628 09190815088
		Mandaluyong Shaw Antipolo & Tanay	<u>For Short-Term Loans:</u> Maria Carmencita C. Roldan	ortigas_bcd@pagibigfund.gov.ph	422-3000 Loc 5503 09190815089 c/o Remigo A. Tacata
CAVITE	OLMA Building Emilio Aguinaldo Highway, Imus City, Cavite	Imus and Dasmariñas	Jennie G. Benegas	jgbenegas@pagibigfund.gov.ph	09190816106

PAG-IBIG FUND DIRECTORY OF PAG-IBIG FUND CONTACT PERSON/SPOC - NCR-TAS GROUP BILLING AND COLLECTION

Region	Area/TAS	Office Address	Branches Covered	Name	Email Address	Contact Number/s
CAR and Region I	Ilocos	4th Floor, HDMF Building, San Fernando City, La Union	La Union Ilocos Norte Vigan Dagupan Urdaneta Baguio	Mary Jane P. Rivera	mprivera@pag-ibigfund.gov.ph	09190815339
Region II	Cagayan Valley	Editha Tuddao Bldg., Balajain Road, Tuguegao City, Cagayan	Tuguegao Cauayan Solano	Placida S. Taguian	cvt.mcsstbill@pagibigfund.gov.ph	09952091426
Region III	Central Luzon	2nd Floor Room 3 Suburbia Commercial Complex McArthur Highway, Brgy. Maimpis City of San Fernando, Pampanga	San Fernando Angles Tarlac Subic Balanga Malolos Baliwag Cabanatuan Meycauayan	<u>For Members/Tip Savings:</u> Christian M. Jubac	cl.mcsstbill2@pagibigfund.gov.ph	09179239041 (G) 09982642052 (S)
Region IV-A and Region IV-B	Southern Tagalog - BCD TAS	Pag-IBIG Fund - Southern Tagalog High Rise Business Center, Natl Highway, Brgy. Halang, Calamba City Laguna	Lucena Batangas Lipa Calamba San Pablo Sta Rosa Calapan Puerto Princesa	<u>For Short-Term Loans:</u> Jomar C. Mamiago Dennis E. Constantino	cl.mcsstbill@pagibigfund.gov.ph deconstantino@pagibigfund.gov.ph	09773184750 (G) 09611003947 (S) (02) 8422-3000 loc 6440/ (049) 508 9817
Region V	Bicol	2nd floor, ALDP Plaza Mall, Triangulo, Naga City	Legazpi Naga Branch	Josephine Alamil	jaalamil@pagibigfund.gov.ph	09190815934

PAG-IBIG FUND DIRECTORY OF PAG-IBIG FUND CONTACT PERSON/S/POC - NCR-TAS GROUP BILLING AND COLLECTION

Region	Area/TAS	Office Address	Branches Covered	Name	Email Address	Contact Numbers	
Region VI	TAS Western Visayas	2nd Floor, Pag-IBIG Fund, Gaisano Grand Mall, Sincang, Bacolod City	Iloilo Mandurao Iloilo Molo Kalibo Roxas San Jose de Buenavista Bacolod Kabankalan Sagay Cadiz San Carlos	Bayoneta, Rodella E.	rebayoneta@pagibigfund.gov.ph	(034) 431-1149	
	Iloilo-Molo branch	2F Gf Plaza Mall, M.H. del Pilar St., Molo, Iloilo City	Iloilo Molo Branch	Lilbeth M. Geraldoy	lmgeraldoy@pagibigfund.gov.ph	CT# 0979933398 AVAYA No. 6813	
	Bacolod Branch	Ground Floor Gaisano Grand City Mall, Aranela St., Singsang Bacolod City	Bacolod Branch	Janice Lee E. Medavilla	melo.m@pagibigfund.gov.ph	CT# 0998542010 AVAYA No. 6894	
	TAS - CFV	Pag-IBIG Fund-WT Corporate Tower, Cebu Business Park, Mindanao Avenue, Cebu City, 6000	Cebu Ayala Cebu Colton Iabwy Toledo Dumaguete Mandaue Mactan Danao Tagbilaran Tacloban Ormoc Cebuayug	Franklin P. Delfin, Jr.	fpdelfin@pagibigfund.gov.ph	09065551638	
Region VII	Mandaue Branch	3rd Floor, J. Center Mall, A. S. Fortuna St., Bakilid, Mandaue City, Cebu	Mandaue Branch	Rael T. Bellita	rtbellita@pagibigfund.gov.ph	09760201545	
	Danao Branch	3/F CFI Building, North Nautical Highway, Poblacion, Danao City, Cebu	Danao Branch	Manuel S. Margallo Jr.	msmargallo@pagibigfund.gov.ph	09231014698	
	Tagbilaran Branch	2nd Floor Galleria Luisa, Gallares Street, Tagbilaran City, Bohol	Tagbilaran Branch	Leonardo Cirujales	lcirujales@pagibigfund.gov.ph	09472628281	
	Mactan Branch	2/F Gaisano Mactan Island Mall Convention Center, Pajo, Lapulapu City, Cebu	Mactan Branch	MARIA FE C. SENAJON	mactan.mf@pagibigfund.gov.ph	09774296949	
	Cebu Ayala	G/F Pag-IBIG Fund-WT Corporate Tower, Mindanao Ave., Cebu Business Park, Cebu City	Cebu Ayala Branch	Aira Mae Mienloza Aneslagon	cebusouth_mea@pagibigfund.gov.ph	231-0034 local 6919	
	Cebu-Colon	5th Floor Gaisano Capital South, Corner Chilon Street, Corner Leon Kilat Street, Kalubihan, Cebu City, Cebu, Philippines 6045	Cebu Colon Branch	Jewelina I. Aniban	colon.me@pagibigfund.gov.ph	092-231-2918 / 0917-543-3236	
	Dumaguete	2nd Floor, FROCS, Bldg., Cor. Real and Dr. V. Laxsin St., Dumaguete City	Dumaguete Branch	Bernard R. Barrera	dumaguete.mrb@pagibigfund.gov.ph	(0917) 5098274	
	Tacloban Branch	Level 3, Robinsons North, Brgy. Abucay, Tacloban City, Leyte	Tacloban Branch	Alex L. Garcia	algarcia@pagibigfund.gov.ph	09190815698	
	Calbayog Branch	LGU Gov't Center Bldg., Purok 2, Brgy. Bagacay Calbayog City Western Samar	Calbayog Branch	Jhaidenar L. Adao	calbayog.mca@pagibigfund.gov.ph	09951828189	
	Ormoc Branch	2nd level Robinsons Place Ormoc Brgy. Cogon Ormoc City	Ormoc Branch	Jayrold Kim C. Rabino	ormoc_msb@pagibigfund.gov.ph	09054716098	
	Region VIII						

PAG-IBIG FUND DIRECTORY OF PAG-IBIG FUND CONTACT PERSON/SFOC - NCR/TAS GROUP BILLING AND COLLECTION

REGION	Area/TAS	Office Address	Branches Covered	Name	Email Address	Contact Numbers
Region XIII	NM - Surigao Branch	Surigao Branch 1.MI. Building, Km. 1, National Highway, Barangay Washington, Surigao City Email Address: surigao@pagibigfund.	Surigao Branch	Mernibel D. Furtun	surigao.mes@pagibigfund.gov.ph	910-210-5670
	NM - San Francisco branch	San Francisco Branch, Ground Floor Gabasano Capital, Barangay 4 National Highway, San Francisco, Agusan del Sur	San Francisco Branch	Jobert Palacio Bryan Matias	ndlugatiman@pagibigfund.gov.ph, sanfrancisco@pagibigfund.gov.ph, sanfrancisco.mes@pagibigfund.gov.ph	091071321273; 085-839-5270; 085-839-5698
	NM - Butuan branch	Butuan Branch KHC Building, (Beside PSA) Jose Calo Aquino Avenue, Butuan	Butuan Branch	Christopher L. Loom	clloom@pagibigfund.gov.ph	0917-798-8320
	Tandag MEO	Door 1&2 VTP Bldg., Brgy. Telaje, Tandag City, Sungao Del Sur	San Francisco Branch	Jocelyn L. Nambatac	tandag@pagibigfund.gov.ph	09468541636 (086) 211-5659

PAG-IBIG FUND DIRECTORY OF PAG-IBIG FUND CONTACT PERSON/SPOC - NCR TAS GROUP BILLING AND COLLECTION

REGION	AREAS/TAS	Office Address	Branches Covered	Name	Email Address	Contact Numbers
Region IX	Western Mindanao TAS	Pag-IBIG Fund Bldg., San Jose Rd., Zamboanga City	Zamboanga Pagadian Dipolog	Rayza M. Anni	wm.mstbill@pagibigfund.gov.ph	0965-716-5385 0961-515-4190
Region X	TAS Northern Mindanao	Jr Borja St. PagIBIG Fund Bldg. Cogan Cagayan dt Oro	CDO Lapasan CDO Carmen Iligan Butuan San Francisco Surigao Valencia	Annabella Alga	adalga@pagibigfund.gov.ph	09191610961
Region XI	NM - Region 10 SSWMTAS	Cagayan de Oro-Carmen Branch (CDO West Branch), 2nd Floor C Roxama Superstore, Carmen Branch Espacio de Eugenia Bldg., corner Mabuni and V. Mapa Sts., Brgy. 9-A, Davao City	CTO Carmen Branch Davao Bajada Davao Matina Davao Lanang Tagum Panabo Digos General Santos Polomolok Koronadal Kidapawan Cotabato Isulan	Ma. Beverly J. Adsuarra Thomas Mapanao Mendoza	mjadsuara@pagibigfund.gov.ph tmendoza@pagibigfund.gov.ph	0917-9845548 AVAYA #: 7224 / 7278 224-1948 loc(082)
	Davao-Bajada	2nd floor, BORMAHECO Bldg., Bajada, Davao City	Davao-Bajada Branch	Elizabeth G. Avellanosa	davao_prov@pagibigfund.gov.ph	(082) 224-2285 / (082) 221-7884
	Davao-Lanang	2nd floor Alpha Bldg., Lanang Business Park, Davao City	Davao-Lanang Branch	Glorietta T. Albay	glalbay@pagibigfund.gov.ph	(082) 296-6659
	Davao-Matina	G/F GMC Bldg 3 #97, Mc Arthur Highway, Matina, Davao City	Davao-Matina Branch	mahencio C. Indayan	mcindayan@pagibigfund.gov.ph	(082) 285-8241
	Digos	USPD Commercial Building, Rizal Avenue, Digos City	Digos Branch	Lloyd Rene Puga	digos_mr@pagibigfund.gov.ph	(082) 237-0476
	Tagum	Nicole's 22 Bldg., Assessors Village, Apoken, Tagum City	Tagum Branch	Rey Jun Ibrano	raebrano@pagibigfund.gov.ph	(082) 237-0475
	Panabo	2nd floor Nixon Bldg., National Highway, San Francisco, Panabo City	Panabo Branch	Joclane B. Tilan	tagum_mr@pagibigfund.gov.ph	(084) 216-4413 / (084) 216-1183
Region XII	General Santos	Bethany Building, Fernandez Street Gensan Business Park GSC	General Santos Branch	Jonalyn S. Bustamante	panabo_mr@pagibigfund.gov.ph	(084) 628-6998
	Polomolok	WJ Bldg., Sanchez Subd., Cannery Road, Poblacion, Polomolok, South Cotabato	Polomolok Branch	Ofelisa B. Ordonez	obordonez@pagibigfund.gov.ph	AVAYA #: 7329 (083)553-8274
	Koronadal	JYSL Building, Balmores - Arellano Street, Koronadal City, South Cotabato	Koronadal Branch	Ritchelle S. Lorilla	rslorilla@pagibigfund.gov.ph	Avaya: 7318 Landline: (083) 225-3197
	Kidapawan	Sams Hometel Diamond Street, Poblacion Kidapawan City	Kidapawan Branch	Laarni S. Mabanglo	ismabanglo@pagibigfund.gov.ph	Avaya: 7225 (083) 228-1174
	Cotabato	R. Chio Building, Corner Clemente Allimo Street, Notre Dame Avenue, Cotabato City	Cotabato Branch	Juliet I. Bugas	jbugas@pagibigfund.gov.ph	Avaya: 7360 (064)521-0252
	Isulan	SK Provincial Sports Complex National Highway, Kalawag II, Isulan, Sultan Kudarat	Isulan Branch	Babai C. Abdulkarim	babcaulkarim@pagibigfund.gov.ph	Avaya: 7396 (064) 421-3334
				Ricardo T. Luna	rtluna@pagibigfund.gov.ph	Avaya: 7336