

DepEd Regional Advisory No. 109, s. 2021  
August 18, 2021

In compliance with DepEd Order (DO) No. 8, s. 2013  
This advisory is issued not for endorsement per DO 28, s. 2001,  
but only for the information of DepEd officials,  
personnel/staff, as well as the concerned public.  
(Visit [deped.in/ro8issuances](http://deped.in/ro8issuances))

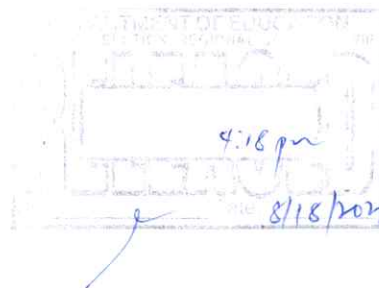
**2021 SERVICE EXCELLENCE SUMMIT FOR LEADERS (SESL)**

Attached is a communication from the Civil Service Commission (CSC) Regional Office VIII regarding the 2021 Service Excellence Summit for Leaders (SESL) with the theme: "Adapting Public Service Delivery to the Emerging HR Challenges in the New Normal" on September 9-10, 2021, via Zoom application.

Relative to this, CSC Regional Office VIII is inviting School Leaders and other HRM practitioners to join the said activity.

Considering that this is an Advisory, Schools Division Superintendents are given the discretion to act on this matter.

HRDD-RVR  
DepEd RO8 ATA-F21 (CY2018-v03-r00)





CITIZEN'S SATISFACTION CENTER  
SEAL OF EXCELLENCE

2014 & 2016 Awardee



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Regional Office VIII

August 17, 2021

**DIR. MA. GEMMA MERCADO LEDESMA**  
Regional Director  
Department of Education Regional Office No. VIII  
Government Center, Candahug, Palo, Leyte



Dear Director Ledesma:

Greetings from the Civil Service Commission!

8-18-21-11:30  
8-18-21-1:45  
Signature

We are pleased to inform you that the CSC ROVIII is organizing the **2021 Service Excellence Summit for Leaders (SESL)**, with the theme: *"Adapting Public Service Delivery to the Emerging HR Challenges in the New Normal"* on **September 9 – 10, 2021** via **Zoom Application**

Recognizing the importance of the leadership position the DepEd holds, we are especially inviting you, your *Assistant Regional Director, Schools Division Superintendents (SDSs), Assistant Schools Division Superintendents (ASDSs), Division Chiefs, Education Program Supervisors (EPSs), Senior Education Program Specialists (SEPSs), Education Program Specialists, Public Schools District Supervisors (PSDSs), Districts In-Charge (DICs), Elementary Junior High Senior High School Principals, Head Teachers, Administrative Officers handling the Human Resource, Budget and Finance, as well as other HRM practitioners* Participants to this Congress are entitled to **twelve (12) Leadership and Management training hours**.

The event highlights Subject Matter Experts to share insights on the current principles, processes, tools and approaches in promoting excellent public service delivery vis-a-vis with the emerging challenges in Leadership and Human Resource Management (HRM) practices in the New Normal. The major topics outlined for the event include capsulized presentations on:

Day One (September 9, 2021, Thursday)		Day Two (September 10, 2021, Friday)	
Mod	Topic Title	Mod	Topic Title
I	People-Centric Governance in the New Normal	I	Institutionalizing a Knowledge State University for the Future
II	Anticipatory Governance: The Futures of Disaster Management	VI	Municipality of Salcedo's Journey to Service Excellence in the New Normal
III	The Role of Media in Ensuring Excellent Public Service Delivery	VII	Integrating Holistic Wellness in the Workplace
IV	Changing the Landscape of Service Excellence Through Digital Transformation	VIII	The Mandanas Ruling: Devolution of Human Resource Management (HRM) Revolution

Registration fee is **P2,500.00** per participant. Only participants who **pre-registered online and paid** can attend the Summit. The Zoom ID and Password shall be sent to the participant's **officially-registered individual email address** a day before the start of the event.

Please register online using the registration link posted on the CSC ROVIII Official website **on or before September 3, 2021**. For inquiries, please call the **CSCRO VIII-HRD at (053) 888-1811** or any of the CSC field offices.

Thank you and see you as we journey to excellence!

Sincerely yours,

*V.F. Esber*  
**VICTORIA F. ESBER**  
Director IV

**Bawat Kawani, Lingkod Bayani**

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