



Republic of the Philippines
Department of Education
REGION VIII - EASTERN VISAYAS

March 8, 2024

OFFICE MEMORANDUM
HRDD-2024- **155**

FIRST QUARTER MANAGEMENT REVIEW

To: Director III
Regional Functional Division Chiefs
Quality Management Representatives
Chairperson and Co-chairperson of QMS Teams
QMS Secretariat
Unit and Section Heads
All Others Concerned

1. To ensure alignment and continued suitability, adequacy, effectiveness, and sustainability with the objectives, quality policy, and strategic directions of the Quality Management System (QMS), this Office shall conduct the **First Quarter Management Review** on March 26, 2024, from 9:00 a.m. to 5:00 p.m. at the RELC NEAP Training Hall 4, DepEd Regional Office VIII Complex, Government Center, Candahug, Palo, Leyte.
2. The following management review agenda will be discussed:

Particulars	Person or Office Responsible
1. Status of actions from the previous management reviews	ARD/QMR
2. Status of Planning Documents (SWOT, Risk Registry, Opportunity Registry)	QMR, RMT, and FD Chiefs
3. Customer satisfaction and feedback	PAU
4. Status of Programs, Activities, and Projects	RD/ARD, FD Chiefs
5. Status of nonconformities and Requests for actions	QMR, Lead IQA
6. Monitoring and measurement results (Updates on the improvement of Operations Manual and MEA-PIR)	FD Chiefs and Unit/Section Heads
7. Internal Quality Audit results and COA Findings	Lead IQA Finance/Asset Mgmt.
8. Performance of external providers	Asset Management
9. Adequacy of resources	Lead QWT, FD Chiefs, and Unit/Section Heads
10. Risk Monitoring and Review results	Lead RMT

11. Opportunities for improvement	QMR, FD Chiefs, and Unit/Section Heads
12. Accomplishments of QMS teams and other matters	Leads of QMS Teams

3. The participants in this activity are listed below:

Office/Participants	No. of Participant
Office of the Regional Director	2
Assistant Regional Director	1
Quality Management Representative (QMR)	1
Chairpersons and Co-chairpersons of the QMS Teams and Functional Division Chiefs	9
QMS Secretariat Chairperson, Co-chairperson, and Core Members	6
Unit and Section Heads	
- ICT Unit	1
- Legal Unit	1
- Public Affairs Unit	1
- Asset Management Section	1
- Cash Section	1
- General Services Unit	1
- Payroll Services Unit	1
- Personnel Section	1
- Records Section	1
- Budget Section	1
- Accounting Section	1
- Learning Resource Management Section	1
- Special Programs and Projects Section	1
- Health and Nutrition Section	1
- Physical Facilities Section	1
- Procurement	1
Total	35

3. All QMS team leaders, RFD Chiefs, and Unit/Section Heads shall prepare their respective slide deck presentations based on the agenda items. Likewise, all RFD Chiefs are required to coordinate with Mr. Cesar P. Verunque, Chief of the Quality Assurance Division and IQAT Chairperson, on the preparation or finalization of the list of issues and concerns requiring top management decisions. The presentation template may be downloaded from <https://bit.ly/2024-Mgt-Reviews>. All presentations shall be uploaded to the same link on or before March 20, 2024.

4. Attached are the Activity Matrix and Presentation/Report Template, for reference.

5. To facilitate the smooth conduct of the MR, the following are the undertakings that shall be performed by the QMS Secretariat core members:

QMS Secretariat Members	Taskings
Dr. Rex C. Briones	Facilitate the MR and prepare the slide deck presentation during the MR proceedings Read the minutes of the 4 th Quarter MR
Dr. Marga S. Balleo	Write the minutes of the 1 st Quarter MR
Dr. Melvin Chito M. Solis	Prepare the floor plan in coordination with the catering service provider and table name cards of the attendees
Ms. Rachel R. Cuevas Dr. Jimmy G. Gula Dr. Marlou D. Camposano	Prepare and distribute the MR folder with the minutes of the meeting, activity matrix or program, and other relevant attachments

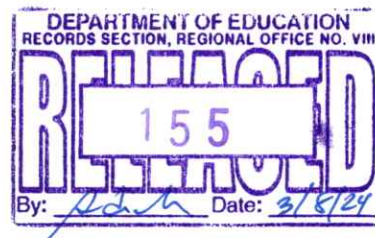
6. Expenses incurred relative to the conduct of the activity such as one lunch and two snacks for the one-day activity, venue rental, and other incidental expenses shall be charged against Local Funds, subject to the existing accounting and auditing rules and regulations.

7. For inquiries and other concerns, contact Dr. Rita R. Dimakiling, Quality Management Representative, through rita.dimakiling@deped.gov.ph.

8. Immediate dissemination of and compliance with this Memorandum are desired.


EVELYN R. FETALVERO CESO IV
 Regional Director

HRDD-DSS



Enclosure 1 to Office Memorandum HRDD-2024- 155**MANAGEMENT REVIEW ACTIVITY MATRIX**

Time	Activity/Agenda/Inputs/ Discussions	In-charge
09:00-09:15	Opening Preliminaries National Anthem, Prayer, and Quality Policy Welcome Remarks	Secretariat Dr. Ronelo Al K. Firmo <i>Assistant Regional Director</i>
09:15-10:00	Meeting Proper Roll Call	Dr. Rita R. Dimakiling <i>Quality Management Representative (QMR)</i>
	Call to Order/Message	Dr. Evelyn R. Fetalvero <i>Regional Director</i>
	Presentation of the Provisional Agenda	Atty. Eleanor C. Calumpiano or Dr. Harvie D. Villamor <i>Deputy QMRs</i>
	Status of actions from previous management committee meeting (9.3.2a)	Dr. Rita R. Dimakiling
	Review/Reading of the Previous Minutes of the Meeting	Secretariat
	Approval of the Previous Minutes of the Meeting	Dr. Evelyn R. Fetalvero
10:00-04:00	Status of Planning Documents, SWOT, Risk Registry, and Opportunity Registry	QMR, Risk Management Team (RMT), Chiefs/Process Holders
	Customer satisfaction and feedback	Public Affairs Unit
	Status of OPCR	RD/ARD, Chiefs, Unit/Section Heads
12:00-01:00	Lunch	
01:00-04:30	Status of Programs, Activities, and Projects (PAPs)	RD/ARD, Chiefs, Unit/Section Heads
	Status of nonconformities and Request for Actions	QMR, Lead IQA
	Monitoring and measurement results – Updates on the improvement of Operations Manuals, MEA/PIR	Chiefs, Unit/Section Heads
	Internal Quality Audit Results COA Findings	Internal Quality Audit (IQA) Team Finance Division/Asset Management
	Performance of external providers	Asset Management

	Adequacy of resources	Quality Workplace Team (QWT) with Chiefs, Unit/Section Heads
	Risk Monitoring and Review Results	Risk Management Team (RMT)
	Opportunities for Improvement	QMR, Chiefs, Unit/Section Heads
	Accomplishment report of QMS teams Issues and Concerns per FD	Chairpersons, QMS Teams RFD Chiefs
04:30-05:00	Adjournment/ Closing Activity	ARD/QMR/Secretariat

Enclosure 2 to Office Memorandum HRDD-2024- 155

PRESENTATION/REPORT TEMPLATES

QMS Team: _____ **Team Chairperson:** _____

Quarter/Date	Activities	Reference Documented Information/MoVs

RFD Chief: _____

Division: _____

Issues and Concerns	Recommendations/Plan of Actions