



Republic of the Philippines  
**Department of Education**  
REGION VIII - EASTERN VISAYAS

**Advisory No. 59**, s. 2024  
**May 13, 2024**

In compliance with DepEd Order (DO) No. 8, s. 2013  
This advisory is issued not for endorsement per DO 28, s. 2001,  
but only for the information of DepEd officials,  
personnel/staff, as well as the concerned public.  
(Visit [deped.in/region8.deped.gov.ph](http://deped.in/region8.deped.gov.ph))

**HUMAN RESOURCE INNOVATIONS AND SOLUTIONS, INC. (HURIS)  
LEADERSHIP DEVELOPMENT PROGRAMS**

Attached is a letter from Ms. Daff E. Correa, Sales and Account Management Associate of the Human Resource Innovations and Solutions, Inc. (HURIS), inviting Human Resource Department/ Training Department Heads, Managers, Interested Officers, and Directors to the various Leadership Development Programs with indicated dates and venues in the communication.

The activity aims to impart best practices and tools to further develop the organization's human capital.

Participation of both public and private schools shall be subject to the *no-disruption-of-classes policy* stipulated in DepEd Order No. 9, s. 2005 entitled *Instituting Measures to Increase Engaged Time-on-Task and Ensuring Compliance Therewith*.

More information may be inquired from:

**Ms. Daff E. Correa**

Sales and Account Management Associate, HURIS Inc.

**[cesb.training@huris.com.ph](mailto:cesb.training@huris.com.ph)**

0945-1152680/0926-9405476

Considering that this is an Advisory, Schools Division Superintendents are given the discretion to act on this matter.



HRDD-CDPA



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**Telephone No.:** (053) 832-5738  
**Email Address:** [region8@deped.gov.ph](mailto:region8@deped.gov.ph)  
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OFFICE OF THE DIRECTOR IV		Signature
Date and Time Received	5/6/24	Signature
Date and Time Released		Signature

Department of Education Region VIII <region8@deped.gov.ph>

**FBSE Training**  
1 message

**DOT Eastern Visayas** <dot8.oimd@gmail.com>  
To: region8@deped.gov.ph



Fri, May 3, 2024 at 10:29 AM

Dear Sir/Madam,

Maupay nga adlaw!

With regards to the email we sent about the FBSE training on May 6, we would like to follow up if your office is participating in the said event. Please confirm by sending 3 names (complete with Middle initial) as the attendees so we can track and prepare their certificates at once.

Looking forward for your favorable response.

Sincerely,

**Gil R. Pombo**  
**DOT8 TRAINING UNIT**  
INDUSTRY MANPOWER DEVELOPMENT

**DEPARTMENT OF TOURISM**  
Regional Office No. 8  
Brgy. 25 Kanhuraw Hill, [Magsaysay Blvd.](#),  
[Tacloban City, Philippines](#) 6500  
Telephone No. : (053) 832-0901  
Mobile No. : (+63) 998-888-9715



ORV email  
5/6/24



29 April 2024

**EVELYN R. PETALVERO, CESO IV**  
Regional Director  
Department of Education  
Tacloban City

Dear **Ms. Petalvero**,

Maupay nga adlaw!

**We would like to inform your good office that the Department of Tourism Regional Office 8 will be conducting a Filipino Brand of Service Excellence (FBSE) Training for the personnel of the Regional Offices of the National Government Agencies on 06 May 2024, from 8:00AM to 5:00PM, at C Pavilion, San Jose, Tacloban City. In connection to this, we would like to invite at least three (3) personnel from your office to participate in the training.**

In 2023, the Department of Tourism – Regional Office 8 produced a total of 6,152 FBSE trainees throughout the region. Aimed to promote customer service excellence highlighting the “Filipino” way of interacting with customers, we are setting our sights on empowering an additional 7,500 tourism stakeholders in 2024.

We believe that **Filipino Brand of Service Excellence** is among the values reinforcement trainings that will boost the market position of the Region 8 as a MICE, vacation and cruise destination. Through this training, tourism frontliners will be able to deliver a branded way of service that creates a memorable and lasting service experience for the guests. However, we believe that these values should also be shared to the government agencies, especially in offices that face and interact with your clients every day. Thus, we believe that key frontliners should likewise undergo this training.

As our partner in instilling a service excellence mindset among our tourism stakeholders, may we request the assistance of your office in assigning and ensuring the participation of three (3) attendees from your office.

Mr. Gil R. Pombo is the Tourism Industry Skills Program (TISP) Training Coordinator of our office. He will coordinate with the Office to discuss the details of the activity. Should there be clarifications, he can be reached through mobile number 0906-471-1451 or via our [dot8.oimd@gmail.com](mailto:dot8.oimd@gmail.com) email account.

We anticipate and thank you for your strong support to this initiative of our office.

Mabuhay and kind regards!

Sincerely,

**KARINA ROSA S. TIOPES CESO III**  
Regional Director