



Republic of the Philippines
Department of Education
REGION VIII - EASTERN VISAYAS

July 3, 2025

OFFICE MEMORANDUM

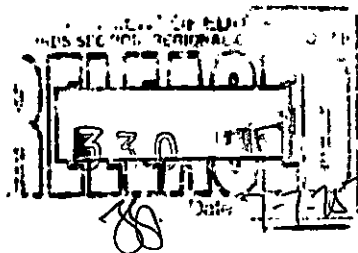
HRDD-2025 - 330

UPDATES ON THE CONDUCT OF 1ST SURVEILLANCE AUDIT

To: Director III
Regional Functional Division Chiefs
All Others Concerned

1. Attached is Memorandum DM-OUHROD-2025-1716 from Undersecretary Wilfredo E. Cabral of the Human Resource and Organizational Development, announcing the Conduct of the 1st Surveillance Audit on July 22, 2025.
2. All other provisions of Office Memorandum HRDD-2025-303 shall remain in force.
3. For inquiries or concerns, contact Dr. Rita R. Dimakiling, Quality Management Representative, through pprd.region8@deped.gov.ph.
4. Immediate dissemination of and compliance with this Memorandum are desired.

HRDD-DSS



Evelyn R. Fetalvero
EVELYN R. FETALVERO, CESO III
Regional Director

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Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY
HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

MEMORANDUM

DM-OUHROD-2025-1714

TO : REGIONAL DIRECTORS
DepEd Region I, II, III, IV-B, V, VI, VII, VIII, IX, X, XI, XII, CARAGA, CAR, NCR

FROM : WILFREDO E. GABRAL
*Undersecretary
Human Resource and Organizational Development*

SUBJECT : CONDUCT OF 1ST SURVEILLANCE AUDIT FOR REGIONAL OFFICES

DATE : 27 June 2025

DepEd Order No. 009, s. 2021, titled *Institutionalization of a Quality Management System (QMS) in the Department of Education (DepEd)* aims to integrate the Department's internal processes, upgrade people capacity, ensure consistency in the delivery of quality services, and foster continuous process improvement that will result in enhanced and sustained client satisfaction.

In April 2024, DepEd Regional Offices (RO) were awarded with ISO 9001:2015 Certification after being audited and recommended as deemed compliant with the requirements of the mentioned standards. These ROs are Region I, II, III, IV-B, V, VI, VII, VIII, IX, X, XI, XII, CARAGA, CAR, and NCR.

These offices shall maintain this ISO 9001:2015 certification within its three-year audit cycle, with surveillance audits to be conducted every year. To sufficiently determine whether DepEd ROs are re-certifiable to ISO 9001:2015, a third-party auditor and certifying body shall conduct a surveillance audit in the ISO-certified Regional Offices.

The schedule for the 1st surveillance audit of Regional Offices are as follows:

| Regional Office | Audit Schedule |
|-------------------------------|----------------|
| National Capital Region (NCR) | July 21, 2025 |
| Region II (Cagayan Valley) | July 21, 2025 |
| Region VI (Western Visayas) | July 21, 2025 |
| Region V (Bicol) | July 22, 2025 |
| Region VII (Central Visayas) | July 22, 2025 |
| Region VIII (Eastern Visayas) | July 22, 2025 |



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| Region XI (Davao Region) | July 23, 2025 |
| Region IV-B (MIMAROPA) | July 28, 2025 |
| Region III (Central Luzon) | July 30, 2025 |
| Region X (Northern Mindanao) | July 31, 2025 |
| Region XIII (CARAGA Administrative Region) | August 1, 2025 |
| Region XII (SOCCSKSARGEN) | August 1, 2025 |
| Region IX (Zamboanga Peninsula) | August 1, 2025 |
| Region I (Ilocos Region) | August 4, 2025 |
| Cordillera Administrative Region (CAR) | August 6, 2025 |

All Regional Offices are kindly requested to undertake the necessary preparations, particularly in ensuring the updates and improvements of their QMS documents to avoid nonconformity.

The surveillance audit for each RO will be conducted in one day with two external auditors. They will be accompanied by two (2) members of the National Quality Management System (NQMS) Secretariat. The audit plan for each Regional Office will be disseminated through a separate advisory.

For concerns regarding the matter, please contact the **National Quality Management System Secretariat, Bureau of Human Resource and Organizational Development-Organization Effectiveness Division** through email at nqmssupport@deped.gov.ph or at telephone number (02) 8633-5357.

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 Department of Education

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