

Republic of the Philippines

Department of Education

REGION VIII - EASTERN VISAYAS

July 16, 2025

REGIONAL MEMORANDUM

No.

\$. 2025

CONDUCT OF THE 2025 REFRESHER TRAINING ON THE IMPLEMENTATION OF RA 11032 AND LAUNCHING OF THE RA 11032 MODULE IN LMS

To: Schools Division Superintendents

All Others Concerned

- Attached is Memorandum DM-OUHROD-2025-1870 dated 08 July 2025 from the Office of the Undersecretary for Human Resource and Organizational Development and Vice-Chairperson of the DepEd Committee on Anti-Red Tape Wilfredo E. Cabral on the Conduct of the 2025 Refresher Training on the Implementation of RA 11032 on July 25, 2025, via Microsoft Teams (online).
- The Schools Division Superintendents are directed to identify two (2) participants from each SDO who should be members of the Committee on Anti-Red Tape (CART)/SubCART. For confirmation of attendance, the participants are requested to pre-register on or before July 23, 2025, through this link: bit.ly/ra11032refresher2025.
- 3. For questions or clarifications, you may contact Ms. Hannah Hasmin M. Caña, CART Secretariat, BHROD-OED, through citizenscharter@deped.gov.ph or at landline (02) 8633-5375.

4. Immediate dissemination of and compliance with this Memorandum are desired.

Enclosures: As stated /

References: As stated

To be indicated in the Perpetual Index under the following subjects:

ANTI-RED TAPE ACT COMPLIANCE CART

REFRESHER TRAINING

AD-EEC





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Telephone No.: (053) 832-5738 Email Address: region8@deped.gov.ph

Website: region8.deped.gov.ph



EVELYN R. FETALVERO, CESO III Regional Director



Republika ng Pilipinas

RECEIVED RECORDS SECTION REGIONAL OFFICE NO. VIII

DATE: 7-19-15

Department of Education

OFFICE OF THE UNDERSECRETARY TRACKING #:_

1.00 TIME 1.00

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPING MATURE

FFICE OF THE DIRECTOR III

ate and Time Received: 9:38

MEMORANDUM DM-OUHROD-2025-1870

FOR

UNDERSECRETARIES

ASSISTANT SECRETARIES
BUREAU/SERVICE DIRECTORS

REGIONAL DIRECTORS

SCHOOL DIVISION SUPERINTENDENTS

All Other DepEd CART and SubCART Members

FROM

WILFREDO E. CABRAL

Undersecretary

Human Resource and Organizational Development Vice Chairperson, DepEd Committee on Anti-Red Tape

SUBJECT

: CONDUCT OF THE FY 2025 REFRESHER TRAINING ON THE

IMPLEMENTATION OF RA 11032 AND LAUNCHING OF THE RA

11032 MODULE IN LMS

DATE

: 08 July 2025

Since the enactment of Republic Act (RA) No. 11032, also known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, the Department of Education (DepEd) has remained committed to ensuring compliance with key provisions, including the Citizen's Charter (CC), Client Satisfaction Measurement (CSM), Zero Backlog Program, Report Card Survey (RCS) 2.0, and the Committee on Anti-Red Tape (CART).

To ensure the continuity of efficient and transparent service delivery, the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED) will conduct the FY 2025 Refresher Training on RA 11032 implementation on **July 25**, 2025, via Microsoft Teams (online).

The activity will be divided into three key segments:

- Part I Refresher Training with Anti-Red Tape Authority (ARTA)
- Part II Discussion on DepEd's Citizen Charter and Compliance to RA 11032 Requirements
- Part III Launching of the RA 11032 Module under the DepEd's Learning Management System (LMS)





Room 102, Rizal Building, DepEd Complex, Meralco Ave., Pasig City 1600 Telephone Nos.: (+632) 86337206, (+632) 86318494 Email Address: usec.hrod@deped.gov.ph | Website: www.deped.gov.ph

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The target participants for the activity should be members of the bureau/service/office's DepEd Committee on Anti-Red Tape (CART)/SubCART. For confirmation of attendance, participants are requested to pre-register on or before July 23, 2025, through this link: bit.ly/ra11032refresher2025. The MS Teams link for the activity and the corresponding Certificate of Participation will be sent to the registered participants.

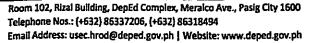
Attached are the following documents for reference:

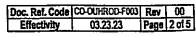
- List of Participants (Annex A)
- Program Design (Annex B)

For questions or clarifications, you may contact Ms. Hannah Hasmin M. Caña, DepEd CART Secretariat, BHROD-OED, through email at citizenscharter@deped.gov.ph or at landline (02) 8633-5375.

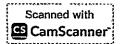












ANNEX A - LIST OF PARTICIPANTS

FY 2025 Refresher Training on the Implementation of RA 11032 and Launching of the RA 11032 Module in Learning Management System (LMS)

July 25, 2025

OFFICE	No. of
	Pax
DepEd Committee on Anti-Red Tape (CART) = Central Office	
Chairperson - Sec. Sonny Angara	11
Vice Chairperson - USec Wilfredo E. Cabral	1
Member - Usec Peter Irving C. Corvera	1
Member - Usec Trygve L. Olaivar	11
Member - Usec Ronald U. Mendoza	11
Member - Usec Filemon Ray L. Javier	1
Member - Asec Marcelino G. Veloso III	1
OIC Director IV, Admin Service - Ella Cecilia G. Naliponguit	1
OIC Director IV, BHROD - Mario M. Bermudez	1
Director, ICTS -	1
Director IV, Legal Service - Atty. Janine Nicole O. Chua	11
Director IV, PPS - Maria Clarisse T. Ligunas-Roque	1
Director IV, PAS - Jan Kevin M. Rivera	11
Other Members from the Central Office	
Administrative Service	2
Alternative Dispute Resolution Office	2
Bureau of Alternative Education	2
Bureau of Curriculum Development	2
Bureau of Education Assessment	2
Bureau of Human Resource and Organizational Development	2
Bureau of Learning Delivery	2
Bureau of Learning Resources	2
Bureau of Learner Support Services	2
Disaster Risk Reduction and Management Service	2
Education Facilities Division	2
Education Futures Office	2
Education Programs Management Office	2
External Partnership Service	2
Finance Service	2
Government Assistance and Subsidies Service	2 2
Indigenous Peoples Education Office	
Information and Communications Technology Service	2
Internal Audit Service	2
Learner Rights and Protection Office	2
Legal Service	2
Legislative Liaison Office	2
Literacy Coordinating Council Secretariat	2
National Educators Academy of the Philippines	2
Office of the Secretary	2
Office of the Secretary (Government Relation, Field Operations and	2
Infrastructure Oversight)	





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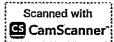




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ANNEX B - PROGRAM DESIGN

FY 2025 Refresher Training on the Implementation of RA 11032 and Launching of the RA 11032 Module in Learning Management System (LMS)

July 25, 2025

Time	Activity	Person / Office Responsible			
08:00 am -	Registration	DepEd CART Secretariat			
09:00 am					
09:00 am -	Opening Program	DepEd CART Secretariat			
09:30 am	National Anthem				
	Ecumenical Prayer				
	DepEd Quality Policy				
	Statement				
	Acknowledgement of	ļ			
	<u>Participants</u>				
	Welcome Remarks	USec. Wilfredo E. Cabral			
		Undersecretary for Human			
		Resource and Organizational			
		Development and DepEd			
		CART Vice Chairperson			
	Part 1 – Refresher Training on RA 11032 with ARTA				
09:30 am -	Refresher on RA 11032	ARTA			
10:00 am	Citizen's Charter				
	Zero Backlog Report				
	Committee on Anti-Red				
10.00	Tape Presentation of Results of the	ARTA			
10:00 am - 10:30 am	Report Card Survey (RCS) 2.0	AKIA			
10:30 am	and ARTA Onsite Inspection				
10:30 am -	Q&A with ARTA	DepEd CART Secretariat			
10:45 am	Quan with mem				
10:45 am -	Awarding of Certificates to	DepEd CART Secretariat			
10:55 am	Resource Persons and Photo	· -			
	Opportunity				
10:55 am -	~ Health Break ~				
11:00 am	<u> </u>				
	Part 2 – DepEd's Compliance wi Launching of RA 11032 Mo	th RA 11032 and dule in LMS			
11:00 am -	Status of Field Offices' CC and	DepEd CART Secretariat			
11:30 am	CSM for FY 2025				
11:30 am -	Launching of RA 11032 Module	DepEd CART Secretariat			
11:45 am	in LMS				
11:45 am -	Q&A with DepEd CART	DepEd CART Secretariat			
11:55 am					
11:55 am	Closing Remarks	Dir. Mario P. Bermudez			
		Director III, BHROD			





