



Republic of the Philippines
Department of Education
REGION VIII - EASTERN VISAYAS

May 14, 2026

REGIONAL MEMORANDUM

No. **586**, s. 2026

CONDUCT OF ONLINE WORKSHOPS ON THE ALIGNMENT OF FIELD OFFICES TO THE DEPED CITIZEN'S CHARTER 2026 EDITION

To: Schools Division Superintendents
Regional Office Division Chiefs
All Others Concerned

1. Attached is Memorandum DM-OUHRODI-2026-1652 from the Office of Undersecretary Wilfredo E. Cabral of the Human Resource and Organizational Development, dated 7 May 2026 relative to the **Conduct of Online Workshops on the Alignment of Field Offices to the DepEd Citizen's Charter 2026 Edition**.
2. It is informed that those Schools Division Offices and Functional Division Offices which failed to participate in the said Workshop last May 12, 2026, may join with Luzon Cluster scheduled on May 19, 2026 with the link tinyurl.com/ccalignmentluzon1.
3. For questions or clarifications, contact **Mr. Erwin Joseph B. Ocampo** or **Ms. Hannah Hasmin M. Caña** of the DepEd CART Secretariat, BHROD-OED, via email at artasec@deped.gov.ph.
4. Immediate dissemination of and compliance with this Memorandum are desired.

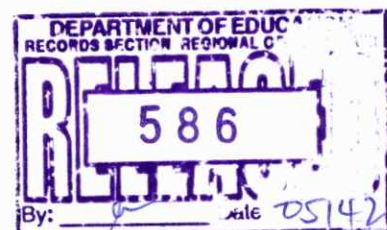
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Salustiano T. Jimenez
SALUSTIANO T. JIMENEZ JD, EdD, CESO III
Regional Director *9/6*

Enclosures: None

References: As stated

To be indicated in the Perpetual Index under the following subjects:

CITIZEN'S CHARTER
ONLINE WORKSHOP
REGIONAL OFFICE
SCHOOLS DIVISION OFFICE

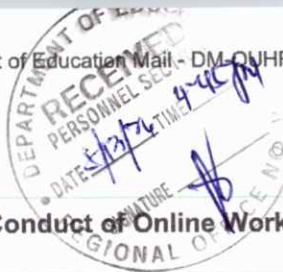


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SIGNATURE

DM-OUHRODI-2026-1652 Conduct of Online Workshops on Alignment to DepEd Citizen's Charter 2026

2 messages

Organization Effectiveness Division <bhrod.oed@depdep.gov.ph> Fri, May 8, 2026 at 2:20 PM

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DEPARTMENT OF EDUCATION REGIONAL OFFICE VIII RECORDS SECTION REGIONAL OFFICE NO. VII DATE: 05-11-26 TRACKING #: 0093 TIME: 10:30 AM SIGNATURE: [Signature]

ORO EMAIL 5/11/26



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Fri, May 8, 2026 at 2:28 PM

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 Cc: "DepEd Committee Anti-Red Tape (CART)" <artasec@deped.gov.ph>, Hannah Hasmin Caña <hannah.cana@deped.gov.ph>, Ervin Joseph Ocampo <ervin.ocampo@deped.gov.ph>, Jam Sheena Sy <jam.sy@deped.gov.ph>, Rizza Buiza <rizza.buiza@deped.gov.ph>

Dear **Regional Offices** and **Schools Division Offices**.

In reference to DM-OUHRODI-2026-1133, titled *Reminders on Updating the DepEd Field Offices and Schools' Citizen's Charter in Alignment with the DepEd Citizen's Charter 2026 Edition*, all Department of Education (DepEd) offices across governance levels are reminded to strictly adhere to the provisions of the DepEd Citizen's Charter (CC) 2026 Edition. They are further directed to conduct the necessary review and update of their respective Citizen's Charters and Client Satisfaction Measurement (CSM) forms.

In order to assist the field offices nationwide in reviewing and aligning their respective Citizen's Charters with the DepEd CC 2026 Edition, the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED), in its capacity as the DepEd CART Secretariat, will spearhead a series of online workshops which will be conducted in four (4) clusters from May 12 to 20, 2026.

To ensure full coverage of all field offices, all Regional Office (RO) and Schools Division Office (SDO) participants are hereby advised to access the online workshops using their respective DepEd email addresses through Microsoft Teams based on their assigned cluster and schedule as follows:

| Schedule | Cluster | Workshop Link |
|--------------|---|---|
| May 12, 2026 | Visayas Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region VI • Region VII • Region VIII • Negros Island Region | tinyurl.com/ccalignmentvisayas |
| May 13, 2026 | Mindanao Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region IX • Region X • Region XI • Region XII • Region XIII | tinyurl.com/ccalignmentmin |
| May 19, 2026 | Luzon Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region I • Region II • Region III • Region V • Cordillera Administrative Region | tinyurl.com/ccalignmentluzon1 |
| May 20, 2026 | NCR + 4A + 4B Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region IV-A CALABARZON • Region IV-B MIMAROPA • National Capital Region | tinyurl.com/ccalignmentncr4a4b |

Lastly, the detailed program of activities is attached to the memo for reference and guidance.

For questions or clarifications, please contact **Mr. Ervin Joseph B. Ocampo** or **Ms. Hannah Hasmin M. Caña** of the DepEd CART Secretariat, BHROD-OED, via email at artasec@deped.gov.ph or by phone at (02) 8633-5375.

Best regards,

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From: Organization Effectiveness Division

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Cc: DepEd Committee Anti-Red Tape (CART) <artasec@deped.gov.ph>; Hannah Hasmin Caña <hannah.cana@deped.gov.ph>; Ervin Joseph Ocampo <ervin.ocampo@deped.gov.ph>; Jam Sheena Sy <jam.sy@deped.gov.ph>; Rizza Buiza <rizza.buiza@deped.gov.ph>
Subject: DM-OUHRODI-2026-1652 Conduct of Online Workshops on Alignment to DepEd Citizen's Charter 2026

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Department of Education

OFFICE OF THE UNDERSECRETARY

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

MEMORANDUM
DM-OUHRODI-2026-1652

TO : **ALL REGIONAL OFFICES**
ALL SCHOOLS DIVISION OFFICES
ALL OTHERS CONCERNED

FROM : 
WILFREDO E. CABRAL
Undersecretary
Human Resource and Organizational Development, and
Infrastructure
Vice Chairperson, DepEd Committee on Anti-Red Tape

SUBJECT : **CONDUCT OF ONLINE WORKSHOPS ON THE ALIGNMENT OF**
FIELD OFFICES TO THE DEPED CITIZEN'S CHARTER 2026
EDITION

DATE : 07 May 2026

In reference to DM-OUHRODI-2026-1133, titled *Reminders on Updating the DepEd Field Offices and Schools' Citizen's Charter in Alignment with the DepEd Citizen's Charter 2026 Edition*, all Department of Education (DepEd) offices across governance levels are reminded to strictly adhere to the provisions of the DepEd Citizen's Charter (CC) 2026 Edition. They are further directed to conduct the necessary review and update of their respective Citizen's Charters and Client Satisfaction Measurement (CSM) forms.

In order to assist the field offices nationwide in reviewing and aligning their respective Citizen's Charters with the DepEd CC 2026 Edition, the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED), in its capacity as the DepEd CART Secretariat, will spearhead a series of online workshops which will be conducted in four (4) clusters from May 12 to 20, 2026.

To ensure full coverage of all field offices, all Regional Office (RO) and Schools Division Office (SDO) participants are hereby advised to access the online workshops using their respective DepEd email addresses through Microsoft Teams based on their assigned cluster and schedule as follows:



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Telephone Nos.: (+632) 86337206, (+632) 86318494
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| Doc. Ref. Code | CO-OUHROD-F002 | Rev | 00 |
| Effectivity | 03.23.23 | Page | 1 of 3 |



| Schedule | Cluster | Workshop Link |
|--------------|--|--|
| May 12, 2026 | Visayas Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region VI • Region VII • Region VIII • Negros Island Region | tinyurl.com/ccalignmentvisayas |
| May 13, 2026 | Mindanao Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region IX • Region X • Region XI • Region XII • Region XIII | tinyurl.com/ccalignmentmin |
| May 19, 2026 | Luzon Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region I • Region II • Region III • Region V • Cordillera Administrative Region | tinyurl.com/ccalignmentluzon1 |
| May 20, 2026 | NCR + 4A + 4B Cluster ROs and SDOs under: <ul style="list-style-type: none"> • Region IV-A CALABARZON • Region IV-B MIMAROPA • National Capital Region | tinyurl.com/ccalignmentncr4a4b |

Lastly, the detailed program of activities is attached for reference and guidance (*see Enclosure*).

For questions or clarifications, please contact **Mr. Ervin Joseph B. Ocampo** or **Ms. Hannah Hasmin M. Caña** of the DepEd CART Secretariat, BHR0D-OED, via email at artasec@deped.gov.ph or by phone at (02) 8633-5375.

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Enclosure – Program Design

Online Workshop on the Alignment of Field Offices to DepEd Citizen’s Charter 2026 Edition

- *May 12: Visayas Cluster*
- *May 13: Mindanao Cluster*
- *May 19: Luzon Cluster*
- *May 20: NCR + 4A + 4B Cluster*

| Time | Activity |
|---------------------|---|
| 8:00 AM | Registration and Checking of Attendance |
| 8:30 AM | Opening Program <ul style="list-style-type: none"> • National Anthem • Ecumenical Prayer • DepEd Quality Policy Statement • Overview of the Activity |
| 9:00 AM | Refresher on Citizen’s Charter |
| 9:15 AM | Presentation of the DepEd Citizen’s Charter 2026 Edition <ul style="list-style-type: none"> • Discussion of new services • Reminders on Alignment to DepEd CC 2026 Edition |
| 10:00 AM | Question and Answer Session |
| 11:30 AM | Ways Forward <ul style="list-style-type: none"> • Updates on the ongoing review of DepEd CC 2026 1st Edition • Timeline on the release of DepEd CC 2026 2nd Edition • Upcoming activities for RA 11032 Implementation in DepEd |
| 11:50 AM | Closing Program |
| - End of Activity - | |

